



Environmental & Quality Policy

Our Commitments

The Springfield Group sell quality homes. To achieve this we procure land, gain planning approvals and design and construct homes for the private and public sectors. Our aim is to achieve sustained, profitable growth by providing products and services which consistently satisfy the needs and requirements of our customers. We recognise that our activities present quality and environmental risks and opportunities, therefore we are committed to meeting all statutory and regulatory requirements.

Our quality and environmental commitments are achieved through the adoption of a system of procedures that reflect the competence of the Company to existing customers, potential customers, our supply chain, and wider community which we form a part. Customer satisfaction is further enhanced by our policy of 'Client Choices' which permits the customer to tailor their home utilising a wide range of options.

Our Integrated Management System coupled with the work of all employees, who are individually responsible for the quality of their work, results in a continually improving working environment for all and a high-quality product and service to our customers.

The policy is provided and explained to each employee by the management. To achieve and maintain the required level of assurance, the Chief Executive Officer retains executive responsibility for the integrated system with the routine operation controlled by the Group SHEQ Director and operational directors and managers. The Integrated Management System shall be reviewed at least annually to take into consideration changes in legislation, improvements in technology, customer or business requirements.

Through effective leadership and our Integrated Management System (IMS), we will achieve the highest practicable standards in quality and environmental performance and meet the requirements of ISO 9001:2015 & 14001:2015. We commit to:

- To maximise customer satisfaction with the products and services delivered by Springfield Properties PLC.
- Protecting and enhancing biodiversity and ecosystems.
- To achieve and maintain a level of quality which enhances the Company's reputation, whilst ensuring sustainability.
- Protecting the environment and preventing pollution.
- To ensure compliance with relevant statutory and regulatory requirements.
- Climate change mitigation & adaption.
- To ensure compliance with current design standards and specifications.
- Continual improvement of our IMS to enhance environmental performance and customer satisfaction.

Signed:

Date: 14th August 2024

Innes Smith
Chief Executive Officer

Martin Egan
Chief Operating Officer

Document Ref	Document Name	Process Owner & Job Title	Date	Date of Next Review
IMS-A01.3	Environmental & Quality Policy	Innes Smith Chief Executive Officer	August 2024	August 2025